

**PHLY.com**📧 [service@phly.com](mailto:service@phly.com) ☎ 877-438-7459

Lines open Monday to Friday: 8.30am - 8.00pm EST

# January Invoice

IT Devices Online, Inc

Account number 83587006

**\$437.48**

ACH / Check Total

**\$452.79**

Credit Card Total\*

\*Includes Convenience Fee

➤ Invoice number: 2004552857 Date: 01/08/2023

➤ Amount reflects both Past Due  
and Current Balance**Please pay \$437.48**➤ Visit **PHLY.com/myphly** to pay your  
invoice online by Electronic Funds  
Transfer (EFT).✉ Or detach the coupon on the last page  
and return with check made payable to:  
Philadelphia Insurance Companies  
PO Box 70251  
Philadelphia, PA 19176-0251☎ Or call 877-438-7459 to make  
a single credit card or EFT payment.

## Managing your policy

For coverage questions, policy changes or  
claims please contact your agent at:☎ Zain Jeewanjee Insurance Agency  
(408) 286-1111To pay your invoice online or update your  
details access your account at  
**PHLY.com/myphly**

## Balance breakdown

| Amount          | Due date                    |
|-----------------|-----------------------------|
| \$437.48        | 01/30/2023                  |
| \$0.00          | Past due<br>Pay immediately |
| <b>\$437.48</b> | <b>Total due</b>            |

Your account summary

Current month breakdown

| Product                         | Policy      | Term / Bill plan                                       | Premium charged (\$) | Premium applied (\$) | Current installment amount (\$) + | Taxes / surcharge (\$) +                               | Fees (\$)† - | Payment / credits = | Current balance due (\$) |
|---------------------------------|-------------|--|----------------------|----------------------|-----------------------------------|--|--------------|---------------------|--------------------------|
| 83587006 IT Devices Online, Inc |             |  |                      |                      |                                   |  |              |                     |                          |
| Integrated Technology Package   | PHPK2413438 | 05/08/22 - 23<br>25% Down & 11<br>Monthly Installments | 6,343.00             | -4,613.11            | 432.48<br>8 of 11                 | 0.00   | 0.00         | 0.00                | 432.48                   |
| Fees                            |             |  |                      |                      |                                   |  |              |                     |                          |
| InstallmentFee                  |             |  | 205.00               | -200.00              | 0.00                              | 0.00   | 5.00         | 0.00                | 5.00                     |
|                                 |             |  | 6,548.00             | -4,813.11            | 432.48                            | 0.00   | 5.00         | 0.00                | 437.48                   |
|                                 |             |  |                      |                      |                                   | Payments will be allocated towards these charges first |              |                     |                          |
| Total Balance: 437.48           |             |  |                      |                      |                                   |  |              |                     |                          |



Applications, policy forms, risk management services, and claims management services are available at [www.phly.com](http://www.phly.com)  
\*Denotes change in term premium    \*\*\*Denotes the 25% down and 1st installment billed together    †May include installment fee

## Our risk management services



Philadelphia Insurance Companies' Risk Management Services give you peace of mind with well-developed procedures, action plans and projects that protect your business and improve customer satisfaction.

### What can we help you with?

-  **We help you control risk** through analyzing what's driving up your losses, and assessing your existing management programs to see what can be improved.
-  **We offer training to suit your needs:** whether for onsite defensive driving or online content development, our training is interactive and implementable for everyone that takes part.

We're driven to help prevent loss and help your business achieve measurable results. To find out how we can help you, visit [PHLY.com](https://www.phly.com) or call us on [800.873.4552](tel:800.873.4552)



## PHLY Tree Planting Initiative



PHLY is bringing hope and healing to forest and communities nationwide that have been devastated

by record wildfires, storms, and other natural disasters by partnering with the Arbor Day Foundation to pledge \$80,000 for the planting of 80,000 trees.

### Help PHLY Reach Our Planting Goals

**Direct Bill Customers:** Switch to paperless billing and PHLY will plant 15 trees in forests or communities in need.

### Follow these steps to enroll:

- 1 Login or create a MyPHLY user account at [PHLY.com/myphly](https://www.phly.com/myphly).
- 2 Choose Create a new account.
- 3 Once logged in, please follow the eBill instructions.

**All Customers:** You can also donate to the tree planting initiative directly, at: [PHLY.com/trees](https://www.phly.com/trees). \$1 plants 1 tree.

## Billing terms

**Policy** The program

**Term** The policy length

**Product** Identifies PHL Y niche product group

**Bill plan** Full or interval payment plan applied to this policy. For Surety bonds, only Fixed Annual bill plan will be available

**Premium charged** Policy premium at inception plus any additional premium or return premium endorsements

**Premium applied** Payments or adjustments made to date

**Current installment amount** Divided portion of premium invoiced this month based on the Bill Plan

**Taxes/surcharges and fees** State imposed taxes or surcharges based on specific coverage and/or premium

**Payment / credits** Payments or adjustments made for the current month

**Current balance due** Total amount currently due

**Notice** A \$5.00 monthly installment fee may be included. If payment is received after the invoice due date, a \$25.00 late fee will be incurred (some states may vary)

 **PHILADELPHIA INSURANCE COMPANIES**  
A Member of the Tokio Marine Group  
PO Box 70251 Philadelphia PA 19176-0251

IT Devices Online, Inc  
2121 N California Blvd Ste 290  
Walnut Creek CA 94596-7351

Invoice Number: 2004552857

Account Number: 83587006 ☐

Billing Date: 01/08/2023

Amount Due: \$437.48

[illegible]

PHILADELPHIA INSURANCE COMPANIES  
PO BOX 70251  
PHILADELPHIA PA 19176-0251

|             |                  |   |          |          |                  |
|-------------|------------------|---|----------|----------|------------------|
| 02004552857 | 0000000083587006 | 3 | 20230108 | 20230130 | 0000000000043748 |
|-------------|------------------|---|----------|----------|------------------|



# How To Report A Claim

## REPORTING A CLAIM IS AS EASY AS 1-2-3

At Philadelphia Insurance Companies, reporting a claim is as easy as 1-2-3. Just follow these instructions and we will expedite your claim as quickly and in as friendly of a manner as possible.

### Step 1 - Get The Facts

When reporting a notice of loss, please provide as much detail as possible. This should include, but not be limited to, the insured's name, contact name, policy number, date of loss, location of loss, cause of loss, your reference number, the initial steps taken to mitigate the loss, the types of damage, and the estimated amount of loss.

### Step 2 - Report

Philadelphia Insurance Companies  
Attention: Claims Department  
One Bala Plaza, Suite 100  
Bala Cynwyd, PA 19004 - 0950

Phone: 800.765.9749  
Fax: 800.685.9238  
[claimsreport@phly.com](mailto:claimsreport@phly.com)

After Hours Reporting  
800.765.9749 #3

Customers reporting catastrophic losses after normal business hours (8:30 a.m. - 8:00 p.m. Monday – Friday EST) will be automatically routed to the call center (24 hours a day, 7 days a week) by pressing '3' when calling our claims number (800.765.9749). We are ready to service your initial claim report and emergency claims needs.

### Step 3 - Follow-Up

The claims customer service department will immediately process your first notice of loss report. You will receive verbal confirmation of our receipt of notice and will be contacted by your servicing representative within one business day.

### Auto Glass Claim Reporting

HSG is Philadelphia Insurance Companies' nationwide provider for auto glass claim reporting and processing. When chips happen, save the hassle. Don't let a broken windshield ruin your day.

For all auto glass claims call: 877.443.9893

### Fuel Spill or Pollution Release Reporting

The Spill Center is Philadelphia Insurance Companies' nationwide provider for fuel spills and pollution release claims. To report a fuel spill or pollution release claim, contact our nationwide provider the Spill Center at 877.683.2159 or [phly@spillcenter.com](mailto:phly@spillcenter.com).

Think**PHLY** | 800.873.4552 | **PHLY.com**

Philadelphia Insurance Companies is the marketing name for the insurance company subsidiaries of the Philadelphia Consolidated Holding Corp., a Member of the Tokio Marine Group. Coverage(s) described may not be available in all states and are subject to Underwriting and certain coverage(s) may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds. | © 2015 Philadelphia Consolidating Holding Corp., All Rights Reserved.



TOKIO MARINE GROUP  
To Be a *Good Company*